

# **GED Testing Service® Cancellation, Reschedule and ID Policies**

## **Admission Policy**

We ask you to arrive at the test center 15 minutes before your scheduled appointment time. This will give you adequate time to complete the necessary sign-in procedures. If you arrive more than 15 minutes late for your appointment you will be unable to test and you will not be reimbursed. You will be required to provide one or more valid forms of identification on the day of the test. The ID must be government-issued and non-expired. It must also include your name, address, date of birth, signature, and photograph. Your jurisdiction may require additional ID, proof of residence, or may have other requirements for testing. Prior to your testing appointment, it's important for you to check your messages dropdown in the upper left hand corner on MyGED™. If you do not present proper ID or required information (per the jurisdiction policies) you will be turned away the day of testing and will lose your test payments. No personal items may be taken into the testing room. This includes, but is not limited to; bags, notes, phones, pagers, watches and wallets.

## **International Test-takers**

If you are testing outside of the US and Canada, please refer to our International policies, which include ID requirements, at [www.gedtestingservice.com/testers/international](http://www.gedtestingservice.com/testers/international).

## **Language Policy**

The GED® test is available in both English and Spanish, but not every jurisdiction accepts test scores in both languages. You should confirm your jurisdiction accepts your GED® test score in the language you've chosen. If your jurisdiction doesn't accept the language you have chosen, you can cancel your test and schedule a new appointment for free. To check your local policy, log in to MyGED™ and view your messages. You don't need to verify this information if you're testing in English.

## **Reschedule Policy**

If you wish to reschedule your exam, you must either reschedule online by logging into MyGED™ or contact our partner, Pearson VUE one business day prior to your scheduled appointment at 1-877-(EXAM-GED) 392-6433. If you reschedule less than one business day prior to your appointment you will not be reimbursed. Pearson VUE hours of business are 7:00am central time to 7:00pm central time, Monday through Friday.

## **Cancellation Policy**

If you wish to cancel your exam, you must either cancel online by logging into MyGED™ or contact our partner, Pearson VUE one business day prior to your scheduled appointment at 1-877-(EXAM-GED) 392-6433. If you cancel less than one business day prior to your appointment you will not be reimbursed. Pearson VUE hours of business are 7:00am central time to 7:00pm central time, Monday through Friday.