

August 14, 2017

The following was sent to KYAE listserv on behalf of Joe Paul, KY NCRC System Coordinator.

Team,

ACT is updating their system with new data and information on the new ACT WorkKeys NCRC assessments, per the announcement below.

It is important that we not schedule any testing activity for the following Monday morning to make sure they have completed all of their work.

For those who are waiting to order the Paper and Pencil (P/P) tests and training materials, we hope to have all of that data to you soon. We are in the process of working with ACT and the Finance Cabinet to update contracts and make our transition to the NCRC 2.0 as smooth as possible. As soon as we are able, we will send the information on how to order P/P testing materials.

Regards,

Joe Paul, MPA
KY NCRC System Coordinator
Office of Employment and Training
275 East Main Street, 2W-A
Office: 502-564-7456
Direct: 502-782-3035



From: Workkeys [<mailto:workkeys@act.org>]
Sent: Monday, August 14, 2017 11:05 AM
Subject: ACT WorkKeys: Upcoming System Maintenance and Training



To: ACT WorkKeys Test Coordinators
Subject: ACT WorkKeys: Upcoming System Maintenance and Training

This ACT WorkKeys® notice contains information about:

- system maintenance this coming weekend
- future maintenance windows



- upcoming training webinars for online testing

System Maintenance This Weekend

ACT will be performing system maintenance from **5:00 p.m.** central time, on **Saturday, August 19**, through **5:00 p.m.** central time, on **Sunday, August 20**.

No ACT WorkKeys online testing will be possible during this window. Please do *not* schedule testing events during this time.

Future Maintenance Windows

Scheduled system maintenance through November 2017 will occur on:

- September 16 and 17
- October 21 and 22
- November 18 and 19

Upcoming Training Webinars for Online Testing

You'll find information about upcoming training webinars for ACT WorkKeys online testing at: <http://www.act.org/content/act/en/products-and-services/workkeys-for-educators/assessments/administration/training.html>. Once on this page, scroll down to the Open Enrollment Webinars section to view information about available webinars.

Contacting Us

If you have questions or comments, please contact ACT WorkKeys Customer Service at 800.967.5539 or workkeys@act.org.

Thank you,
ACT WorkKeys Team